

CASE STUDY

Kanchana Chitra T N,
Company Secretary
IBS Software

Global new-generation IT leader adapts digital board governance with BoardPAC

The IBS Group (IBS) is a leading global provider of new-generation IT solutions to the Travel, Transportation & Logistics (TTL) industry. IBS offers a range of products and services that manage mission-critical operations of major airlines, airports, energy and resources companies, cruise lines and tour operators world-wide.

IBS operates out of 10 offices in the Americas, Europe, the Middle East and the Asia Pacific. IBS' solutions cover the areas of Airline Passenger Services, Airline & Airport Operations, Airline Cargo, Energy and Resources Logistics, Tour & Cruise management and Hospitality Distribution. IBS also offers bespoke consulting in these business domains and has more than 170+ customers.

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A virtual boardroom was established with BoardPAC

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Board challenges which needed change.

IBS Software company secretary Kanchana Chitra shared her experience of the constraints she encountered with pre, during and post-board meeting preparation before the introduction of BoardPAC, "Our meetings were previously managed through e-mails and manual record of the documents shared"

Kanchana also highlighted on the key reason why IBS wanted to onboard a governance meeting solution, "One of the important reasons was to switch to a virtual boardroom, to establish a 'one-stop access' for records and activities of Board and Committee meetings." Considering the efficiency and security into factor IBS Software board required a solution to manage their board and Committee meetings.

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A secure and efficient solution

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After rigorous evaluations, IBS Software in 2019 integrated BoardPAC the 1# user-friendly and highly secure board meeting automation solution for their Board and Committee meeting management. Kanchana stated, "one of the significant Value additions was our board of directors having easy access to meeting documents and time save in searching for the documents over the mail."

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Better board meetings

Following the introduction of BoardPAC to the IBS Software board, the secretarial team were able to seamlessly manage the pre, during and post-meeting work.

On the preparation of meetings, Kanchana stated, "BoardPAC has been helpful to keep track of the agenda papers before the meeting." On support, she further stated, "BoardPAC's responsiveness for the queries has been prompt." Further, on keeping good governance with sustainability with BoardPAC, Kanchana stated: "Minimum paper utilisation has always been advocated in IBS, now that we have BoardPAC, it has helped us achieve it in a regulated way."



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About BoardPAC



BoardPAC is the leading global solution for paperless digitalised board meeting automation which offers BoardPAC's board meeting automation service globally. BoardPAC is offered to large corporations for their Board Meeting and Executive Meeting paperless automation.

BoardPAC is available as a cross device solution with access on iPads, Laptops, Windows Surface, Android devices and even on smartphones for those who require to access the board and executive material for a quick approval or review. The brand is the #1 choice of Boards across 56 countries.