

## CASE STUDY

**Manmohan Parnami,**  
Company Secretary  
AU Small Finance Bank Limited



AU Small Finance Bank switches to a secure and efficient digital board governance platform with BoardPAC.

AU Small Finance Bank is a trusted commercial bank in India, known for convenient banking experience. AU Small Finance Bank offers a comprehensive suite of loan, deposit & payment products and other bank services.

With a bold vision to be the world's most trusted retail bank and coveted employer that is admired as the epitome of financial inclusion, today AU Small Finance Bank is home to over 17,000 employees and 647 touchpoints spread across India.

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With BoardPAC  
we can change or  
upload papers  
from anywhere  
securely.

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## Board meeting solution which needed change.

AU Small Finance Bank Limited company secretary Manmohan Parnami shared his experience using a prior board meeting solution, "We were using a different solution for our board meetings and it did not fulfil the requirement the directors wanted." Manmohan further elaborated "The reason for moving out included factors such as; meeting creation was very time consuming; the system was not user-friendly, poor post-sales services, no categorisation of agenda and annexures and the directors did not find the solution supportive."



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Manmohan stated they adapted a board meeting solution having experienced challenges in the pre-meeting, during-meeting and post-meeting preparation with papers. While the solution was able to address paper meeting challenges, AU Small Finance Bank required a more efficient and a secure board meeting solution.

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## A secure and efficient solution.



We found many benefits using BoardPAC, no limits on annexure uploading and we were able to upload papers from anywhere, securely.



In 2019, upon meticulous evaluations, AU Finance Bank Limited switched to BoardPAC, the #1 user-friendly and highly secure board meeting automation solution, for their board meeting management. Manmohan explained how BoardPAC helped AU Small Finance Bank be better prepared for meetings' "We found many benefits using BoardPAC, no limits on annexure uploading and we were able to upload papers from anywhere, securely."

Manmohan stated, "BoardPAC's post-sales services are very good" and he further emphasised, "Team is always prompt to respond to all queries"

## Better board meetings

After switching to BoardPAC the AU Small Finance Bank board and secretarial team members were able to more efficiently and securely manage the pre, during and post-meeting activity.

Manmohan said his favourite feature on BoardPAC was, "Uploading of whole agenda papers in one go, as it is very fast and easy to upload agenda papers since a usual meeting has 30-40 agendas." Manmohan concluded saying "BoardPAC is one of the green initiatives we have at the bank"



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## About BoardPAC



BoardPAC is the leading global solution for paperless digitalised board meeting automation which offers BoardPAC's board meeting automation service globally. BoardPAC is offered to large corporations for their Board Meeting and Executive Meeting paperless automation.

BoardPAC is available as a cross device solution with access on iPads, Laptops, Windows Surface, Android devices and even on smartphones for those who require to access the board and executive material for a quick approval or review. The brand is the #1 choice of Boards across 56 countries.