

CASE STUDY

Tan Wen Li, Company Secretary
Prudential Assurance Malaysia Berhad

Malaysia's leading and innovative insurer Prudential Assurance Malaysia Berhad (PAMB) joins digital governance

Prudential Assurance Malaysia Berhad (PAMB) has a legacy of 96 years' operating as a leading and innovative insurer in Malaysia. PAMB serves the savings, protection and investment needs of Malaysians by offering a full range of financial solutions through its branches and bancassurance distribution partners network nationwide.

PAMB offers financial solutions, protection, savings and investments, life and health insurance, retirement, and asset management solutions. With more than 1,700 employees, PAMB is committed to helping people achieve their ambitions for a brighter and financially secure future.

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Board challenges which needed change.

Prudential Assurance Malaysia Berhad company secretary Tan Wen Li expressed her experience of the challenges she encountered on preparation before introducing BoardPAC, "Previously we relied on hard copy prints". This tedious process involved a considerable amount of costs, preparation time to compile, print, bind and distributing large physical paper packs.

“Previously we relied on hard copy prints”

Tan Wen Li also elaborated on confidentiality which meant having data securely on their own servers. Taking the efficiency, security and cost into factor Prudential Assurance Malaysia Berhad board required a solution to manage their board meeting.

Paperless with a secure and efficient solution

“Board papers reaching the Board members quicker”

Upon rigorous evaluations, Prudential Assurance Malaysia Berhad in 2015 partnered with BoardPAC the 1# user-friendly and highly secure board meeting automation solution for their board meeting management. Tan Wen Li described how the ability to upload papers immediately enabled "board papers reaching the Board members quicker"

Tan Wen Li also elaborated on security "a key reason for adopting BoardPAC was for an electronic alternative and the ability to store confidential data on our own servers."

Better board meetings

Onboarding BoardPAC to the Prudential Assurance Malaysia Berhad board, the secretarial team members were able to seamlessly manage the pre-meeting, during-meeting and post-meeting work.

On confidentiality and security, Tan Wen Li elaborated "BoardPAC has been accommodating and helping us navigate our own stringent IT policies by providing solutions" Further on maintaining good governance with BoardPAC Tan Wen Li stated "Good control of privacy" Tan Wen Li concluded saying "BoardPAC saved a significant amount of time".



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About BoardPAC



BoardPAC is the leading global solution for paperless digitalized board meeting automation which offers BoardPAC's board meeting automation service globally. BoardPAC is offered to large corporations for their Board Meeting and Executive Meeting paperless automation.

BoardPAC is available as a cross device solution with access on iPads, Windows Surface, Laptops, Android devices and even on smartphones for those who require to access the board and executive material for a quick approval or review. The brand is the #1 choice of Boards across 56 countries.